



REPORT

Community Engagement Plan

Southern Quarries

Submitted to:

Southern Quarries

16-18 Phillips Street
Thebarton SA 5031



Submitted by:

Golder Associates Pty Ltd

118 Franklin Street Adelaide, South Australia 5000 Australia

+61 8 8213 2100

1529035-007-R-Rev1

27 July 2018



Distribution List

1 e-copy: Southern Quarries

1 e-copy: Golder Associates

Table of Contents

1.0 PURPOSE OF THE PLAN1

2.0 SOUTHERN QUARRIES- SELICKS BEACH1

3.0 THE ENGAGEMENT STRATEGY2

 3.1 Purpose and objective.....2

 3.2 Key stakeholders.....2

 3.3 Engagement principles.....2

 3.4 Engagement activities3

 3.5 Community Sponsorships4

4.0 RESPONSIBILITIES5

5.0 FEEDBACK MANAGEMENT6

TABLES

Table 1: Stakeholder engagement strategy.....3

Table 2: Management responsibilities.....5

1.0 PURPOSE OF THE PLAN

This Community Engagement Plan (CEP) supports Southern Quarries commitment to continued meaningful engagement and communication with the surrounding communities and other interested parties.

The objective of this CEP is to outline a community engagement strategy to ensure effective engagement including allocation of management responsibilities and an appropriate and responsive mechanism for community feedback.

The engagement strategy acknowledges the desire of Southern Quarries to share information and experiences with the community to be able to co-exist effectively and in harmony; while addressing the obligations under Section 5 of the Southern Quarries Dust Management Plan (Golder Associates, June 2017), and licence condition 1.1.2 (EPA Licence 2052).

2.0 SOUTHERN QUARRIES- SELICKS BEACH

Southern Quarries- Sellicks Beach (The Quarry) is situated approximately 50 km south of the Adelaide CBD, on the edge of the Urban Growth boundary, as defined by the South Australian Government.

The Quarry was established in 1971 and has been quarried continuously over the last 45 years. The carbonate rock is of a very high grade and is suitable for use in high strength, low shrink concrete; as well as asphalt grade aggregates and high-quality road base material.

The three distinct rock seams that are quarried at this site are:

- 1) Fork Tree Hill Limestone: predominately used for concrete aggregates as well as other products such as rail ballast and armour rock
- 2) Sellicks Hill Limestone: predominantly used to produce asphalt grade aggregates but can also be used to produce concrete aggregates
- 3) Heatherdale Shale: used to produce a range of road base materials

The Quarry operates continuously under the Mining Act. However, plant operating hours are generally from 6.00 to 18.00 Monday to Friday and 6.00 to 12.00 on Saturday. These times do not include pre-start checks, maintenance of plant and equipment or development works which vary due to demand. Loading and distribution of materials occurs 24 hours per day.

The Quarry has been identified by the Department of Energy and Mines (DEM) as a strategic extractive quarry for South Australia within a Strategic Resource Area (SRA) in the Greater Adelaide region.

The SRA is an area within the Greater Adelaide region that is of key economic value to South Australia due to the quantity or quality of construction materials or mineral resources that are extracted or contained within that area. An SRA is also an area currently experiencing urban encroachment or incompatible development interface issues; or is likely to be experiencing such issues in the near future. The South Australian Government is working with local governments and industry members, to ensure the long-term future of the resource is enhanced and protected. This will provide security for the extractives sector and support housing and construction affordability for urban development.

One of the key strategies employed by Southern Quarries to achieve this outcome in recent years is to secure a buffer zone between the Quarry and sensitive receptors approximately 1.3 km west and south west of the site. The company has been proactive in securing large parcels of buffer land around the quarry.

3.0 THE ENGAGEMENT STRATEGY

3.1 Purpose and objective

The purpose of the engagement strategy is to develop trust and confidence with the community to engender a long-term relationship and commitment to a shared future.

The objectives of the engagement strategy are to:

- Effectively communicate strategies being used to minimise environmental impacts at the site on sensitive receptors
- Ensure community views are understood and considered
- Effectively address community concerns and establish an appropriate mechanism for responsive communication
- Ensure the community is regularly informed and consulted regarding the quarry activities and other issues that may affect them.

3.2 Key stakeholders

The following key stakeholders have been identified, however this list will be built upon through implementation of the engagement strategy:

- Site neighbours
- Sellicks Beach and Sellicks Hill residents
- Sellicks Beach businesses and community groups
- Friends of Sellicks (FoS) and social media groups
- City of Onkaparinga, District Council of Yankalilla and Alexandrina Council
- State Government Departments.

3.3 Engagement principles

Southern Quarries has a history of engaging directly with members of the community, State and local government, members of parliament and other community stakeholders.

Southern Quarries adopts the following principles when engaging with the community:

- Provide relevant, timely and balanced information so people can contribute in a meaningful way
- Provide a contact point for people to have their say and to speak honestly
- Consider the needs and interests of all the stakeholders in the decision-making process
- Collaborate with peak bodies and other levels of Government to achieve common goals for the future.

3.4 Engagement activities

Different engagement levels may be appropriate in different situations. The following levels of engagement may be considered during the quarry life:



To achieve the engagement strategy objectives, the engagement activities detailed in Table 1 will be implemented.

Table 1: Stakeholder engagement strategy

Activity	Level of engagement	Detail	Occurrence
Website updates	Inform	Southern Quarries will make environmental reports, community days and other relevant information available on a revised company website with clear links to allow interested parties to review environmental performance and provide feedback.	Website will go 'live' by October 2018 with ongoing updates thereafter
Letter box survey	Consult	A survey will be sent to local residents and businesses for response with a preferred contact method for site and operational updates. This will ensure the engagement strategy is targeted, effective and stakeholders have been adequately identified.	September 2018
Provision of the Quarterly Compliance report	Inform	The EPA-accepted Quarterly Compliance report will be made publicly available via the Southern Quarries website	Quarterly
One-on-one meetings	Inform, consult,	One-on-one meetings will be held regularly with important stakeholders such as the FoS group, closest neighbours and local and State Government.	As required
"Drop in Days"	Inform and consult	"Drop in Days" will be held periodically to provide site updates and news and provide an opportunity for the community to learn about the operations, give informal feedback and voice concerns.	As required

Activity	Level of engagement	Detail	Occurrence
Direct communication line	Consult and involve	A dedicated email address will be maintained to allow the community to communicate directly with Southern Quarries. The email inbox will be regularly monitored, and emails will be responded to within 2 business days.	Ongoing
Site tours	Inform and consult	An annual site tour will be offered and undertaken (subject to minimum numbers being met). Residents who express an interest will be taken on a site tour of the facility. The invitation for site tours will be advertised at planned engagement activities and in other updates.	Ongoing
Advance notice of visible blasts	Inform	Advance notice of planned blasts with a high likelihood of visual dust will be provided via Facebook, and/or other preferred contact methods (specified in letter box survey)	Ongoing
Local community groups	Inform	Updates will be provided to local community groups to include on their webpages and/or Facebook pages including specifically the FoS group	Ongoing

3.5 Community Sponsorships

In addition to the engagement activities listed above, sponsorships will be provided to community groups/causes. Community sponsorships are to be determined and arranged in accordance with Adelaide Brighton Limited (Southern Quarries) Corporate Guidelines.

4.0 RESPONSIBILITIES

All Southern Quarries management has some responsibility for ensuring engagement strategies outlined in this document are implemented, as summarised in Table 2. Management will delegate activities appropriately, however will remain accountable as per Table 2.

Table 2: Management responsibilities

Role	Responsibility
General Manager and Group Corporate Affairs Adviser	<ul style="list-style-type: none"> ▪ Providing overall direction to management ▪ Overall responsibility for the engagement strategy and ensuring activities are undertaken ▪ Contact face with the media ▪ Meeting with community representatives as required
Operations Manager	<ul style="list-style-type: none"> ▪ Overall environmental management for the site ▪ Communication with the community ▪ Taking appropriate action in response to any complaints ▪ Ensuring all complaints are closed off in a timely manner ▪ Maintenance of the Complaints and Incident Register
Quarry Manger/Assistant Quarry Manager	<ul style="list-style-type: none"> ▪ Daily management duties at the site ▪ Ensure approved environmental strategies are implemented ▪ Communication with the community ▪ Maintenance of the Complaints and Incident Register ▪ Ensure site personnel receive appropriate environmental training ▪ Report environmental incidents and corrective action to management

5.0 FEEDBACK MANAGEMENT

Feedback/complaints should be directed via the community feedback email address (communityfeedback@southernquarries.com.au), the Quarry Operations Manager and/or the Quarry Manager, as follows:

Michael Close
Quarry Operations Manager
Telephone: 08 8334 4700
Mobile: 0414 332 470
Email: mclose@southernquarries.com.au

Trevor Smith
Quarry Manager
Telephone: 08 8556 3007
Mobile: 0414 332 413
Email: tsmith@southernquarries.com.au

The following procedure will be followed on receipt of feedback/complaint:

- *Register* – The feedback/complaint will be entered on a Complaints and Incident register by both the Operations Manager and the Quarry Manager and into the company's internal online management system
- *Preliminary investigation* – Once the details are entered into the Complaints and Incident Register a decision is reached to determine if the complaint is bona-fide. The complainant will be contacted directly as soon as possible and no longer than 1-2 working days
- *Assigned actions* – Actions will be assigned in the Complaints and Incidents Register to respond to the specific complaint
- *Proposed action* – Communication with the complainant to discuss the proposed action will be organised. Once the actions are completed the complaint will be closed off and recorded in the Register
- *Failure to resolve a complaint* – There may be circumstances when the complaint is unable to be resolved. The complainant will then be notified, and the case will remain open and be reviewed at regular intervals (management meetings)

6.0 CLOSURE

The CEP will be reviewed regularly in response to the success of engagement activities; changing operational activities and changing stakeholder interests to ensure the strategy remains current and effective in meeting Southern Quarries engagement objectives.

Signature Page

Golder Associates Pty Ltd



Hannah Keynes
Environmental Scientist



Lissa van Camp
Principal Environmental Consultant

HK/LvC/gp

Golder and the G logo are trademarks of Golder Associates Corporation

j:\env\2015\1529035 southern quarries_dustmp_sellicks\correspondence out\1529035-007-r-rev1.docx



golder.com